

Customer Credit Reporting

Company Name: IQ TELECOM INC.
Doing Business As: IQ TELECOM INC.
Company Address: 3221 W. 127TH STREET
Operating Company Number: 9855

Credit Reporting Data for Quarter Ending: June 30, 2003 ▼

Credit due in accordance with Section 732.30(a);

Out of Service More than 24 Hours:

- A. Total dollar amount of all customer credits paid:
- B. Number of credits issued for repairs - 24-48 hours:
- C. Number of credits issued for repairs - 48-72 hours:
- D. Number of credits issued for repairs - 72-96 hours:
- E. Number of credits issued for repairs - 96-120 hours:
- F. Number of credits issued for repairs > 120 hours:
- G. Number of exemptions claimed for each of the categories identified in Section 732.30(e)
- H. Number of customers receiving alternate phone service rather than receiving a credit.

April	May	June	Total
\$0.00	\$0.00	\$65.98	\$65.98
0	0	0	0
0	0	5	5
0	0	0	0
0	0	0	0
0	0		0
0	0	0	0
0	0	0	0

Credit due in accordance with Section 732.30(b);

Failure to install Basic Local Exchange Service:

- A. Total dollar amount of all customer credits paid:
- B. Number of installations after 5 business days:
- C. Number of installations after 10 business days:
- D. Number of installations after 11 business days:
- E. Number of exemptions claimed for each of the categories identified in Section 732.30(e).
- F. Number of customers receiving alternate phone service rather than receiving a credit.

April	May	June	Total
\$0.00	\$0.00	\$99.98	\$99.98
0	0	2	2
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0

Credit due in accordance with Section 732.30(c);

Missed Appointments

- A. Total dollar amount of all customer credits paid:
- B. Number of customers receiving credits:
- C. Number of exemptions claimed for each of the categories identified in Section 732.30(3).

April	May	June	Total
\$0.00	\$0.00	\$100.00	\$100.00
0	0	2	2
0	0	0	0

